

For Immediate Release



Tabatha Clemons
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STATEWIDE MOTOR VEHICLE SYSTEM LAUNCHES IN JANUARY 2024

WILLIAMSTOWN, KY (November 22, 2023) A transition to modernize and improve the Statewide computer system which processes all motor vehicle transactions in County Clerk's offices, will begin after the close of business on Friday, December 29, 2023. Since the 1970's Kentucky has operated AVIS, a DOS based system. "The migration to a new system is far past due for Kentucky and my office is looking forward to a customer-centric system," Tabatha Clemons, Grant County Clerk.

Customers who need to renew vehicle tags in December or customers who have not renewed your tags from any previous month for 2023, please consider completing your transactions early in December to avoid the expected rush at the end of the year. Customers who renew in January 2024, unfortunately, cannot renew in December because the 2024 tax rates and assessments are not loaded until after the close of business on December 29, 2023.

Customers can renew online at www.grantcountyclerk.org, through the automated phone-in renewal system at 859-824-3321 option 1, or in-person. Our office is offering Saturday hours on December 2, 2023 from 8:30am-Noon. The web renewals process for 2023 will be operational through December 27, 2023 and will be restored the week of January 8, 2023.

At the close of business on December 29, 2023, AVIS data will be transferred to the new KAVIS system. This transition is expected to take seven to nine full days. KAVIS will go live after the data transition with a few counties onboarding each day until the entire state is on the new system. Grant County Clerk's motor vehicle department will make every attempt to open as soon as possible once we go live but we are expecting to be closed from January 1-January 16, 2024. During this closure, our recording and elections departments will be open.

"Our goal everyday is to serve our county to the best of our ability. While we realize the closure of our motor vehicle department will impact our citizens, we are hopeful that the new system will help us be more efficient in the future. With any new system there are growing pains, but we are working hard to be trained and ready for the new system," Tabatha Clemons, Grant County Clerk.

Grant County Clerk's Office Operational Schedule	
<u>Week of November 27-December 2</u> Monday-Friday 8:30am-4pm Saturday 8:30am-Noon	<u>Week of December 25-December 29</u> Closed December 25 & 26 December 27-December 29 8:30am-4pm
<u>Week of December 4-December 8</u> Monday-Friday 8:30am-4pm	<u>Week of January 1-January 5</u> Closed January 1 & 2 <i>Motor Vehicle Department Closed January 3-5</i> Recording and Elections Open January 3-5 8:30am-4pm
<u>Week of December 11-December 15</u> Monday-Friday 8:30am-4pm *Wednesday, December 13 Noon-2:00pm we will be closed*	<u>Week of January 8-January 12</u> <i>Motor Vehicle Department Closed</i> Recording and Elections Open 8:30am-4pm
<u>Week of December 18-December 22</u> Monday-Friday 8:30am-4pm	Closed: MLK Jr Day January 15 Goal: Open January 16, 8:30am-4:00pm

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